

Scheduled Maintenance Program

Our Scheduled Preventative Maintenance Program

A Simple Solution

Your chillers are one of the most crucial pieces of capital equipment operating within your facility. Keeping these complex mechanical systems operating at peak efficiency is a function of properly maintaining them. Protecting your investment is a full time job and one that should be left to the experts. At American DG Energy, our service group prides itself on maintaining your chiller systems to their highest level of performance. Our Scheduled Maintenance Service product provides a complete service and preventative maintenance package that is focused on keeping these complex and critical machines running when you need them.

Our people make our business. With factory trained mechanics and our fully stocked service fleet, you can rest assured that competent, professional service is just a phone call away. We offer three levels of response protection and will help you develop a customized service plan that will keep your investment operating smoothly.

The Basics

As a part of the design of our Scheduled Maintenance Program, our experienced service staff will assess the current state of wear and tear of your facility's mechanical systems.

If your system needs work in order to get it into running condition, we will provide you with a quotation of what it will cost to get back in operation. Our quotation will detail a scope of work that is focused on returning your chiller to peak operating condition.

Once your system is returned to an operational condition, we will then provide you with a detailed Scheduled Service program to help keep your systems operating in peak condition for years to come.

If you have a newly installed system, allowing us to maintain your system right from the beginning guarantees a long and operationally healthy life for your equipment.

We can service any style screw chiller plant, as well as your water tower and control systems. Our expertise in the 25- to 400-ton range of chillers is unsurpassed in the industry.

Engine-Driven Excellence

On all Tecogen engine-driven systems, we perform standard preventative maintenance that includes keeping the engines for these engine-driven systems operating at maximum efficiency by ensuring that each engine is tuned and working within peak parameters.

But, we don't stop there. We service condenser, compressor and recirculation systems as well as seals and refrigerant. Our experienced service staff understands your need to keep crucial systems operating in response to changing load conditions.

Your cost of maintenance is based on our performing manufacturer-recommended service to all of the subsystems that comprise your chiller system. Essentially, we work with you to develop the complete scope of work that will be included in your annual contract. We also provide you with a discount off of our standard labor rate and OEM parts.

Our simple Service Contract format is written in plain English and clearly defines what services we will be providing your facility.

Experience Counts

When you sign up for one of our Scheduled Service Plans, you have access to our staff of factory trained service mechanics. Our service people are employees with a vested interest in giving you the best job possible. They are not outsourced labor. Our technicians are strategically located throughout the region, and they are usually located less than two hours from your facility.

We use factory authorized parts for all Tecogen and other brand name products that we service and sell, not poor quality imitations or off-shore substitutes. Each of our Service Professionals will come to your site in one of our fully stocked service vehicles.

We offer Emergency Service response options that will provide the highest levels of timely response when required for your chiller or refrigeration system.



Our Scheduled Services Include:

- Scheduled Engine Preventative Maintenance
- Scheduled Condenser/Compressor Preventative Maintenance including gauge and sensor service
- Scheduled Pump & Motor Preventative Maintenance
- Scheduled R-134a Refrigerant System Services including retrieval and infusion service
- Unscheduled nominal repairs to Tecogen engine driven chiller and refrigeration systems using OEM parts
- Unscheduled nominal repairs to other screw type chiller products using OEM parts (please consult your service consultant for details)
- Standard “24 Hour Emergency Response” Package

Here's How To Get Started

To get started on your way to a higher level of professional service for your cooling plant, all you need to do is call today to learn more about how you can benefit from an American DG Energy Scheduled Maintenance Program.

One of our professional staff will set an appointment with you to review your plant structure and the age and status of the equipment you currently operate.

Once we understand your equipment and use pattern, we will develop a Service Quotation which is a plan of how we will help you maintain your equipment, improve its operating efficiency and reduce its energy costs.

We will also provide you with “peace of mind” knowing that American DG Energy is ready to service your needs during critical times.

QUALITY | RELIABILITY | DEDICATION

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